NCSL
National Association of Legislative IT Technology Tools

Alaska State Legislature

Tim Banaszak, Information Technology

Wednesday, August 7, 2019
9:00 am
Tools to Connect the Legislature with:

The Public
Constituents
Legislators & Staff
Executive Branch - Judicial Branch
Tool 1:
BTMF/SMS - Bill Tracking - SMS Text
- Bill Tracking & Management Facility - Email

Tool 2:
Online “Chat” With Legislative Information Office Staff
Alaska’s Population = 768,146
Nashville’s Population = 659,042

Connecting to this small population shouldn’t be difficult, right?
Bill Tracking
- SMS -
*Text Notifications


Bill Tracking SMS Text Screen
Programmable SMS

Bill Updates
Text Notifications

API

PHP Web App

Bill Action Status
Inquiry System

Bill Changes

$.0075/text

Text the Phrase:
HB2001
SB2002
To:
(123)456-7890
“BTMF”
Bill Tracking Management Facility
*EMAIL Notifications
The Bill Tracking Management Facility (BTMF) allows you to track the status of bills as they pass through the legislative process. BTMF will display the status of bills you are interested in, and can also send you email updates as the bill's status changes.

BTMF is a free service and only requires you to set up an account:

**First Time Users:** Create New Account

(Not required for legislative employees. Legislative employees please use your normal login id and password)

**Returning Users:**

Please enter your account ID and Password below:

**Account ID:** Enter your account ID

**Password:** Enter your password

**Sign in**

(your email address)

Forgotten your Password?

Enter your email address in the account ID field above and then

Click here:

If you need further assistance contact the Legislative Affairs Agency Helpdesk at (907) 465-4357 or send an email to the LAA Helpdesk. BTMF accounts that have been inactive for more than a year will be removed and will need to be recreated.

QUICK LINKS

Infobases | Districts | FAQ | Legislative Information Offices | Legislative Affairs Agency | Public Opinion Messages

LEGISLATIVE LINKS

Finance | Audit | Ombudsman | Ethics | LB&A | ARRC | 100 Years | Centennial | Office of Victims' Rights | Legislative Council | Disclaimer / Credits | Webmaster

Copyright © 2014 Alaska Legislature, All Rights Reserved.
FW: The status of HB2001 has changed

My.Email@email.com

The status of **HB2001: Approp: ERA For Permanent Fund Dividends** has changed from PASSED (H) to status TRANSMITTED TO (S)

To see the bill go to [HB2001](http://www.akleg.gov/basis/Bill/Detail/31?Root=hb2001)

if your browser does not support html links cut and paste the following URL Address
“BTMF”
Bill Tracking Management Facility Email Updates

Login, enter bills to track: hb2001, hb2002...

Visual Basic Application
Web Server

Bill Action Status
Inquiry System

Bill Changes
Online Chat

with

Legislative Information

Office Staff
Alaska LIO Recorded Chat Demo:

MP4

WMV
Chat Messaging

Constituent

Legislative Information Office

Online

May we assist you with questions about the website or the legislative process?
Chat with a non-partisan Legislative Information Office employee.

Tawk.to:
- Software is free. Cost for add on features
- Open Source
- Support
- Android
- IOS
- Windows

Legislative Information Office Chat Data:
- 8:30 - 4:00 chat bubble displays on website
- Office staff (Chat Agents) can monitor and take calls
- Deployed 1 year ago
- Call statistics
  - 2011 Q&A chats during session
- Legislative citation issued for chat and other digital services

Good Morning LIO Staff - Thank you for all your great work!
Thank you

Alaska State Legislature
Tim Banaszak, Information Technology

Special thanks to:
Shay Wilson & Tim Powers
who developed, implemented and manage these solutions