State Perspectives on Elections as Infrastructure

Tennessee Secretary of State Tre Hargett
August 6, 2019

Our mission is to exceed the expectations of our customers, the taxpayers, by operating at the highest levels of accuracy, cost-effectiveness, and accountability in a customer-centered environment.
Where do threats to elections originate?
Where do threats to other government agencies and industries originate?
“In Tennessee, hackers had reached into the state’s campaign-finance system.”

TIME July 31, 2017

“Hackers successfully infiltrated Illinois, a county election database in Arizona, a Tennessee state website, and an IT vendor in Florida.”

60 MINUTES August 12, 2018
Phishing Messages

A phishing message can arrive by email, phone, social networking message, instant message (IM), or fax. The message will ask you to take an action like clicking on a link and entering information on a website, or calling a phone number. Whatever the message, the goal is to get you to reveal private information like your password, account number, or birth date.

Log In
Dear Customer,

We detected irregular activity on your Bank of America credit card on 4/20/2017. For your protection, you must verify this activity before you can continue using your card. Please click here to update and regulate your account activity. We will review the activity on your account with you and upon verification, we will remove any restrictions placed on your account.

Because email is not a secure form of communication, please do not reply to this email.

If you have any questions about your account or need assistance, please call the phone number on your statement or go to Contact Us at www.bankofamerica.com.

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94 of 95 counties enrolled
Federal Partners
• Supporting information sharing among states
• Facilitating discussions between states and federal government
• Public outreach like CanIVote.org to promote legitimate sources of election information
Other State Initiatives

- Iowa – “Partnerships Pay Dividends” program to enhance security in all 99 counties
  Winner of 2019 NASS IDEAS Award

- Missouri – hosted 2018 National Election Security Summit in coordination with other Secretaries of State
$7,943,689 \div 4,029,153 \text{ voters}
2018 HAVA Funds

- Voting system purchases
- Cybersecurity scans and remediation
- New hardware and software for counties
- Voting system vendor fair